Registration Number 1992/034509/23

Ramsi CC

MANUAL

in terms of

The Promotion of Access to Information Act

2/2000

(the "ACT")

October 2011

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1. Introduction to Ramsi CC

1. INTRODUCTION

Ramsi CC conducts business as an importer and distributor of sewing machines, spare parts and allied goods.

2. COMPANY CONTACT DETAILS

Persons designated/duly authorised persons:

Member: Sherwin Ramlall

Postal Address: P.O. Box 482009, Qualbert, 4078

Street Address: 26-28 Queen City Centre, 54 Denis Hurley Street, Durban 4001

Telephone Number: 031 3066195

Fax Number: 031 3052788

3. THE ACT

- **3.1** The ACT grants a requester access to records of the COMPANY, if the record is required for the exercise or protection of any rights. If a public body lodges a request, the public body must be acting in the public interest.
- **3.2** Requests in terms of the ACT shall be made in accordance with the prescribed procedures, at the rates provided. The forms and tariff are dealt with in paragraphs 6 and 7.
- **3.3** Requesters are referred to the Guide to be compiled by the South African Human Rights Commission, which will contain information for the purposes of exercising Constitutional Rights. The Guide will be available in August 2003. The contact details of the Commission are:

Postal Address: Private Bag 2700, Houghton, 2041

 Telephone Number:
 +27-11-484 8300

 Fax Number:
 +27-11-484 0582

 Website:
 www.sahrc.org.za

4. APPLICABLE LEGISLATION

No	Ref	<u>Act</u>		
1	No 61 of 1973	Companies Act		
2	No 98 of 1978	Copyright Act		
3	No 55 of 1998	Employment Equity Act		
4	No 95 of 1967	Income Tax Act		
5	No 66 of 1995	Labour Relations Act		
6	No 89 of 1991	Value Added Tax Act		
7	No 75 of 1997	Basic Conditions of Employment Act		
8	No 69 of 1984	Close Corporations Act		
9	No 25 of 2002	Electronic Communications and Transactions Act		
10	No 2 of 2000	Promotion of Access of Information Act		
11	No 30 of 1996	Unemployment Insurance Act		

5. ACCESS TO RECORDS AND AVAILABILITY

Records **Subject Availability** Public Public Product Information Freely available on web site Affairs Public Corporate Records www.saito.co.za Media Releases **Financial Statements** Financial Financial and Tax Records (Company & Not required to disclose. Not available. Employees) Asset Register Management Accounts Marketing Market Information Limited Information available on Public Customer Information: web site. (see above) Product Brochures Owner Manuals Field Records Performance Records **Product Sales Records** Marketing Strategies **Customer Database**

6. FORM OF REQUEST

To facilitate the processing of your request, kindly:

- **6.1** Use the prescribed form, available on the website of the SOUTH AFRICAN HUMAN RIGHTS COMMISSION at www.sahrc.org.za, or the website of THE DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT (under regulations) at www.doj.gov.za
- **6.2** Address your request to the Company Secretary.
- **6.3** Provide sufficient details to enable the COMPANY to identify:

Dealer Franchise Documents

- (a) The record(s) requested;
- (b) The requester (and if an agent is lodging the request, proof of capacity);
- (c) The form of access required;
- (d) (i) The postal address or fax number of the requester in the Republic;
 - (ii) If the requester wishes to be informed of the decision in any manner (in addition to written) the manner and particulars thereof;
- (e) The right which the requester is seeking to exercise or protect with an explanation of the reason the record is required to exercise or protect the right.

7. PRESCRIBED FEES

The following applies to requests (other than personal requests):

- 7.1 A requestor is required to pay the prescribed fees (R50.00) before a request will be processed;
- **7.2** If the preparation of the record requested requires more than the prescribed hours (six), a deposit shall be paid (of not more than one third of the access fee which would be payable if the request were granted);
- **7.3** A requestor may lodge an application with a court against the tender/payment of the request fee and/or deposit;
- **7.4** Records may be withheld until the fees have been paid.
- **7.5** The fee structure is available on the website of the SOUTH AFRICAN HUMAN RIGHTS COMMISSION at www.sahrc.org.za, or the website of THE DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT (under regulations) at http://www.doj.gov.za/

FORM C

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY (Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

[Regulation 10]

A.	Particulars 4 8 1	of	private	body
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В.	Particulars of	person	requesting	access	to 1	the	record
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(a) (b) (c)	The particulars of the person who requests access to the record must be given below. The address and/or fax number in the Republic to which the information is to be sent must be given Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname:

Identity number:

Postal address:

Fax number:

Telephone number:

E-mail address:

Capacity in which request is made, when made on behalf of another person:

C. Particulars of person on whose behalf request is made

This section must be completed ONLY if a request for information is made on behalf of another person.

Full names and surname:

Identity number:

D. Particulars of record

- (a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
- (b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.
- 1 Description of record or relevant part of the record:
- 2 Reference number, if available:
- 3 Any further particulars of record:

E. Fees

- (a) A request for access to a record, other *than* a record containing personal information about yourself, will be processed only after a request fee has been paid.
- (b) You will be *notified of* the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends *on* the form *in which* access is required and the reasonable time *required* to search for and prepare a record.
- (d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

Disability:	Form in which record is required
Mark the appropriate box with an X.	
NOTES:	

- (a) Compliance with your request in the specified form may depend on the form in which the record is available.
- (b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
- (c) The fee payable for access for the record, if any, will be determined partly by the form in which access is requested.

1. If ti	he record is in written or p	rinte	d form:		
	copy of record*		inspection of record		
	cord consists of visual ima includes photographs, slides	•	eo recordings, computer-gene	erated	l images, sketches, etc)
	view the images		copy of the images"		transcription of the images*
3. If re		wor	ds or information which car	be r	eproduced in
	listen to the soundtrack audio cassette transcription of soundtrack* written or printed document				
4. If re		or in	an electronic or machine-re		ole form:

	printed copy of record*		printed copy of information derived from the record"				outer readable form* npact disc)
'If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable.				ie	YES	NO	

G Particulars of right to be exercised or protected

If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

- 1. Indicate which right is to be exercised or protected:
- 2. Explain why the record requested is required for the exercise or protection of the aforementioned right:

H. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be info	ormed of the decision regarding you	r request for access to the record?
Signed at	This day of	20

SIGNATURE OF REQUESTER / PERSON ON WHOSE BEHALF REQUEST IS MADE